



SSFHA
South San Francisco
Housing Authority

350 C Street, South San Francisco, CA 94080
(650) 583-7631

Date: February 16, 2024

TO: SSFHA Tenants at C Street, South San Francisco, CA 94080

RE: Temporary Suspension of Online Payments Through Tenant Portal

This letter serves as a notice that South San Francisco Housing Authority will be temporarily disabling the online payment feature through the tenant portal **effective March 11, 2024**.

During this period, we kindly request that you make your payments through alternative methods, such as:

- Check
- Money Order

The decision to suspend online payments through the portal is temporary, and we assure you that online payment services will be restored in the near future. We understand that this adjustment may cause some inconvenience, and we sincerely apologize for any disruption this may cause to your routine. We will send out a follow-up notice as soon as online payment services through your tenant portal become available again.

If you have any questions or concerns regarding this temporary change, please do not hesitate to contact the office at (650) 583-7631.

Thank you for your understanding and cooperation during this period.

Sincerely,

Leah Taylor
Executive Director